

Jay County Public Library - Patron Survey

What things do you love about the Jay County Public Library? Check all that apply.

- | | | | |
|--|-------|----------------------------|-------|
| 1. Books | _____ | 10. Children's Programs | _____ |
| 2. Movies | _____ | 11. Adult Programs | _____ |
| 3. E-Books and other
Electronic Resources | _____ | 12. Databases | _____ |
| 4. Wireless Hotspots | _____ | 13. Indiana Room | _____ |
| 5. Music | _____ | 14. Customer Service | _____ |
| 6. Friendly and Helpful Staff | _____ | 15. Place to Study or Read | _____ |
| 7. Printing | _____ | 16. Newspapers | _____ |
| 8. Public Computers | _____ | 17. Meeting Rooms | _____ |
| 9. Magazines | _____ | 18. Summer Challenge | _____ |
| | | 19. Tax Forms | _____ |
| 20. Other? _____ | | | |

How often do you come to JCPL?

- | | |
|---------------------------|------------------------------------|
| 1. At least once a week. | 3. At least once every few months. |
| 2. At least once a month. | 4. Not at all. |

If you don't visit us very often, why is that the case?

Does JCPL have the materials (books, movies, e-books, etc.) that you want? YES NO

If not, what are we lacking? _____

Does JCPL have a friendly and welcoming environment? YES NO

Do the public computers and public Wi-Fi meet your needs? YES NO DOES NOT APPLY

What things can JCPL do better?

Thank you for taking our survey! Please return at the Front Desk or in a book drop.